

CVAC Childcare Reservation Guide

Kids' Club Hours:

Monday - Friday | 9:00 AM - 5:30 PM*

Saturday | 9:00 AM - 2:00 PM* (*Closed on Sundays*)

*Hours are subject to change. If there are no reservations, we may close early.

Member Pricing

Age	Advanced Reservation	Day-of-Reservation Rates (within 24 hrs)
3 month – 1 years old	\$18/hr per infant	\$20/hr per infant
1 – 2 years old	\$15/hr per infant	\$18/hr per infant
2 - 12 years old	\$12/hr per child	\$15/hr per child

Guest Pricing

If we are able to accommodate a day of request, additional fees will apply.

Age	Advanced Reservation
1 – 2 years old	\$25/hr per infant
2 – 8 years old	\$20/hr per child

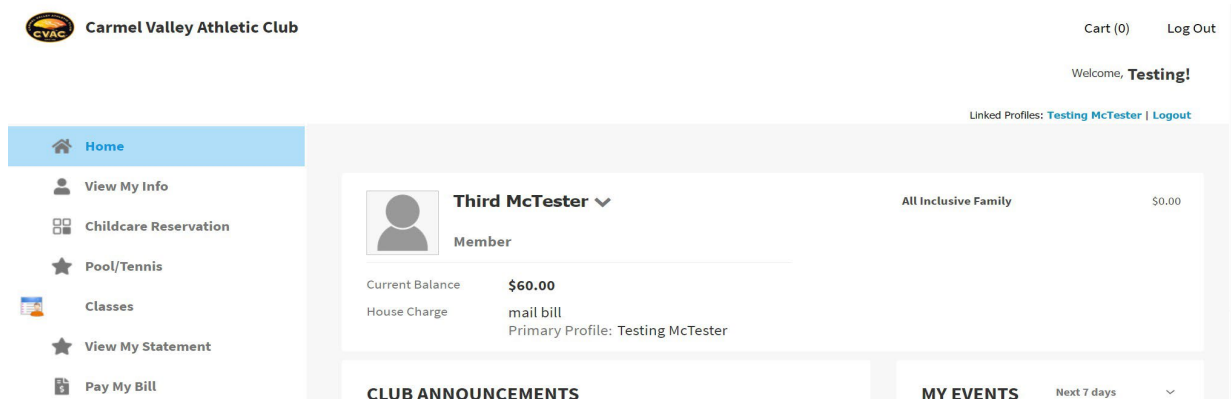
Please contact the Kids' Club director at KidsClub@CVAClife.com or 831.620.7364 with any questions. Day of reservations (within 24 hours) must be made by phone at 831.620.7364 and are subject to availability and will be billed at the day-of-reservation rates. To help us manage availability and staffing, cancellations within two hours of drop-off and no-shows will incur the full charge of the reservation.

To make a reservation in advance (over 24 hours), please follow the steps below.

How to Make a Childcare Reservation at Kids' Club as a CVAC Member:

(Step-by-step guide for CVAC members only. For guest reservations, please call or email Kids' Club)

Log into the member portal & select "Childcare Reservation" on the sidebar



- 1) Under "What Service", "Childcare" will be the automatic default
- 2) Under "Who?" select the check box next to the children you would like to make reservations for
- 3) Under "Where" select the date you'd like to make the reservation for.

Note: If the reservations are full or the date is too far in the future, the “Pick a time” section will say “There are no time slots available”

- 4) Select the duration of the reservation, up to 8 hours. A one hour minimum reservation is required.
- 5) Under “Pick a time” select the time you would like the reservation to start

YOUR RESERVATIONS

	Child Name	Room	Status
Wed, Aug 25, 2021 8:30 AM - 9:30 AM	Third McTester	Kid's Club	Reserved Cancel

MAKE A NEW RESERVATION

What Service? ¹ Childcare

Who? ² Junior McTester Kid's Club

Third McTester Kid's Club

When? ³ 08/23/2021 ⁴ 1 Hour

Pick a time

Available times

- 60
- 08:00am
- 08:30am
- ⁵ 09:00am
- 09:30am
- 10:00am

Once the time is selected, the “Confirm Reservation” window will appear.

Please take a moment to confirm the following:

- “Day/Time” of the reservation which shows the day of the week and the duration of the reservations
- “Event Date” of the reservation which shows the calendar date of the reservation
- “Invoice” of the reservation which shows the amount that will be billed per child for the total reservation (in this case one hour)
- If all of the information is correct, select “Confirm” to book the reservation

Note: This pricing is for an infant and a child with the advanced reservation rates activated on their membership account.

Confirm Reservation
✕

Day/Time: Tue 09:00am - 10:00am

Location: Child Care

Event Date: 08/24/2021

The following children are part of this reservation.

No photo

Junior McTester - Kid's Club

Invoice #1: \$12 (billed on 08/24/2021)

No photo

Third McTester - Kid's Club

Invoice #1: \$15 (billed on 08/24/2021)

Confirm

Cancel

Once confirmed, the page will reload and you will see the new reservation(s) at the top of the page.

YOUR RESERVATIONS		Child Name	Room	Status	
Tue, Aug 24, 2021	9:00 AM - 10:00 AM	Junior McTester	Kid's Club	Reserved	Cancel
Tue, Aug 24, 2021	9:00 AM - 10:00 AM	Third McTester	Kid's Club	Reserved	Cancel
Wed, Aug 25, 2021	8:30 AM - 9:30 AM	Third McTester	Kid's Club	Reserved	Cancel

To cancel a reservation, simply click "Cancel" to the right of the reservation. The "Confirm cancellation" window will appear. Select "Yes" and the reservation will be cancelled and will no longer appear in your reservations list.

Please note we have a 24 hours cancellation policy. Reservations canceled within two hours of the intended drop off time, will be charged for the full reservation.

Confirm Cancellation
✕

Are you sure you want to cancel this reservation?

Yes

No

Late Pickup Policy:

A \$5 fee will be added to the regular hourly rate for every 15 minutes after the scheduled pickup time.